



Ozaukee County Transit Services
Joy Neilson-Loomis, Transit Superintendent

Ozaukee County Shared Ride Taxi

Statement on Covid Exposures and Limitations on Service

October 26, 2020

Ozaukee County Shared Ride Taxi will be limiting service to **essential rides only beginning Sunday, November 1, 2020** due to driver and dispatch shortages. Several drivers and dispatch staff are in quarantine due to COVID-19 exposures, and we are unable to continue full operations. "Essential rides" are defined as rides for medical, employment, school, or food.

Ozaukee County Shared Ride Taxi has experienced an increase in confirmed Covid cases in operations staff. **None of these cases were acquired through taxi service.** However, to further prevent the spread, we are requiring anyone with close contact to confirmed cases self-quarantine for 14 days from exposure.

Ozaukee County Shared Ride Taxi will contact riders if they have had a close contact with a driver who has tested positive for Covid. Contacted riders who have been exposed will not be allowed to ride for 14 days from the date of exposure. This is in-line with the quarantine [recommendations](#) from the [Washington Ozaukee Public Health Department](#) and with the [CDC](#). The goal is to keep the taxi safe for everyone.

Due to the current spike of cases, the Shared Ride Taxi is able to contact people faster than the Public Health Department. Riders who have had close contact with an infected driver should contact their medical professional or the Public Health Department with further questions about Covid and/or quarantine recommendations. Shared Ride Taxi will NOT release the names of drivers who have tested positive to respect their privacy.

Ozaukee County Transit is committed to safety of our riders and staff. Updated safety procedures related to Covid can be found at www.ozaukeetransit.com under "Alerts and Updates." Transit Superintendent Neilson-Loomis can be reached at jneilson@co.ozaukee.wi.us.

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