



Ozaukee County Transit Services
Joy Neilson-Loomis, Transit Superintendent

May 18, 2020

Ozaukee County Transit Services Post-Shelter in Place Update

Transit is about people. The safety of the people operating and using Ozaukee County Transit Services remains the top priority at all times. Ozaukee Transit has implemented safety measures to continue to provide transportation services with using guidelines developed by public health agencies in Wisconsin and other transit operators across the nation.

The Ozaukee County Express (Route 143) operated by Milwaukee County Transit Services remains suspended. Ozaukee Transit is coordinating with Milwaukee Transit to re-start regional freeway flyer services with additional safety measures. More information will be released in the next few weeks.

The Ozaukee Shared Ride Taxi continues to operate with reduced staff due to reduced ridership. There are no restrictions on ridership. However, same-day ride requests cannot be guaranteed due to limited staffing. Safety measures have been implemented on the Shared Ride Taxi to reduce transmission of COVID-19 to drivers and passengers, including:

- All vehicles are cleaned daily. Shared Ride Taxi drivers are able to disinfect high touch areas multiple times per day, as needed.
- Hand sanitizer is available for driver and passenger use in all Shared Ride Taxi vehicles.
- Drivers are required to wear facemasks and gloves.
- Masks are available for passengers, if needed.
- Single rides (not shared rides) are available for our most vulnerable passengers, such as dialysis patients.
- Larger vehicles are used first to encourage social distancing.

Guidelines for Passengers on Shared Ride Taxi

The majority of riders (78%) on the Shared Ride Taxi are elderly and/or disabled. We ask that all passengers be considerate of fellow riders, and work with Shared Ride Taxi to keep the service as safe as possible.

At this time, Shared Ride Taxi is unable to transport individuals who are required to go in for COVID-19 testing or are COVID-19 confirmed. Drivers have facemasks to limit the potential spread of COVID-19 to passengers, but do not have proper PPE to limit transmission from passengers to the driver. Riders who need transportation to testing sites are encouraged to call a non-emergency medical transportation provider. Information about Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation can be found at <https://www.mtm-inc.net/wisconsin/members/>.



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CDC recommends wearing cloth face coverings in public settings, especially in areas of community transmission. Face masks and cloth face covering are highly recommended while using public transit. Masks are available for passengers on all Shared Ride Taxi vehicles.

We ask that all passengers continue to follow good prevention practices, including:

- Washing your hands frequently with soap and water for 20 seconds
- If soap and water are not available, using alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Cover your nose and mouth with a tissue or your elbow when you cough or sneeze.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you're sick.

Finally, please remember to thank your drivers. The Shared Ride Taxi dedicated team of drivers has continued to provide essential transportation service to the community through all phases of this pandemic. They are some of our community heroes.

Thank you for continuing to support Ozaukee County Transit Services.